

Subprocessor List (<https://buoyant.io/policies/subprocessors>)

Last Updated: November 5, 2020

Buoyant may contract with other companies to provide certain services on its behalf. Subprocessors who may process Customer Data (as defined in the DPA) are itemized below. As set forth in the DPA, Buoyant has adequate data transfer mechanisms in place with each Subprocessor. The list below does not apply to beta or pre-release versions of its Services or Software. The subprocessors, geographic scope, and services scope specified herein may change from time to time based on Buoyant's business needs.

Subprocessor	Country	Services Performed	Website
Canny	USA	Feature request submission and tracking	https://canny.io
FullStory	USA	Buoyant Cloud usage data	https://fullstory.com
Heap Analytics	USA	Buoyant Cloud usage data	https://heap.io
Microsoft Azure Core Services.	USA*	Hosting provider and platform services	https://azure.microsoft.com/en-us/
Segment	USA	Buoyant Cloud usage data	https://segment.io
Slack	USA*	Customer communications	https://slack.com/

* The country listed is the subprocessor's primary location.

How to subscribe to updates: Buoyant customers must subscribe to receive email notification of updates to the Subprocessors List by submitting (1) the email address for such notifications and (2) the full name of the legal entity that has signed the Agreement with Buoyant to privacy@buoyant.io. By submitting this information, you represent that you are a customer and have all necessary rights to provide this information.

How to object to a new Sub-Processor: If you are a current customer, with a fully executed data processing agreement ("DPA") in place, you may notify us of an objection to Buoyant's use of a new Subprocessor used to process your Customer Data by sending such objection to privacy@buoyant.io within fourteen days after Buoyant's notice of such new Subprocessor, or such other period of time as set forth in your DPA. Objections will be handled as described in the DPA.